



Leadership Tactics to Successfully Pivot to a Virtual/Hybrid Event

New Opportunities that a Virtual/Hybrid Event allows for:



Identifying New Value Centers

How can you provide even more value to your industry in a virtual/hybrid environment that isn't possible with face to face



New Experiences

Lean into these new digital experiences with your team and grow your skillsets internally



All Eyes on Deck

Take advantage of the fact that a virtual/hybrid event allows you to expand your audience and get more eyes on your brand



New Data Sources

Measuring digital engagement on your audience will provide a host of new meaningful data and metrics



New Pricing Opportunities

Removing the obstacle of tiered or member based pricing allows for easy conversion and a more e-commerce feel

Tactical Steps

As new information comes at professionals, it's critical to develop a process and a system that you and your team can rely on to stay focused and move forward as you pivot along the way. The 4 steps below outline how to setup your team for success.

Step 1 Leadership

TO-DO

- A) Assign a Virtual/Hybrid Event Czar
- B) Create a micro task forces
- C) Emphasize communication

Leadership is key. Identify a single person to lead the charge on pivoting, it requires a vision, talent for organization, and mobilization of resources.

Step 2 Alignment

TO-DO

- A) Daily Standups
- B) Dedicated project management environment
- C) New team meeting structure

Virtual/hybrid experiences differ greatly from face to face, lean into those differences and align your talent with the new vision. Onsite logistics personal could now be deployed in other capacities.

Step 3 Accountability

TO-DO

- A) Adopt principles of agile
- B) Daily progress updates from individuals
- C) Weekly sprint goals as a team

Working across teams, cross functionally and focusing on one success at a time. This project is going to feel huge, break it into its component parts and focus on executing each of the tasks to completion.

Step 4 Execution

TO-DO

- A) Driving work product to specified goal centers
- B) Clearly define attendee value centers
- C) Establish rules for virtual/hybrid vs. f2f

Getting the work done. Pivoting, shifting focus, requires a stream of tasks and projects to be completed.

